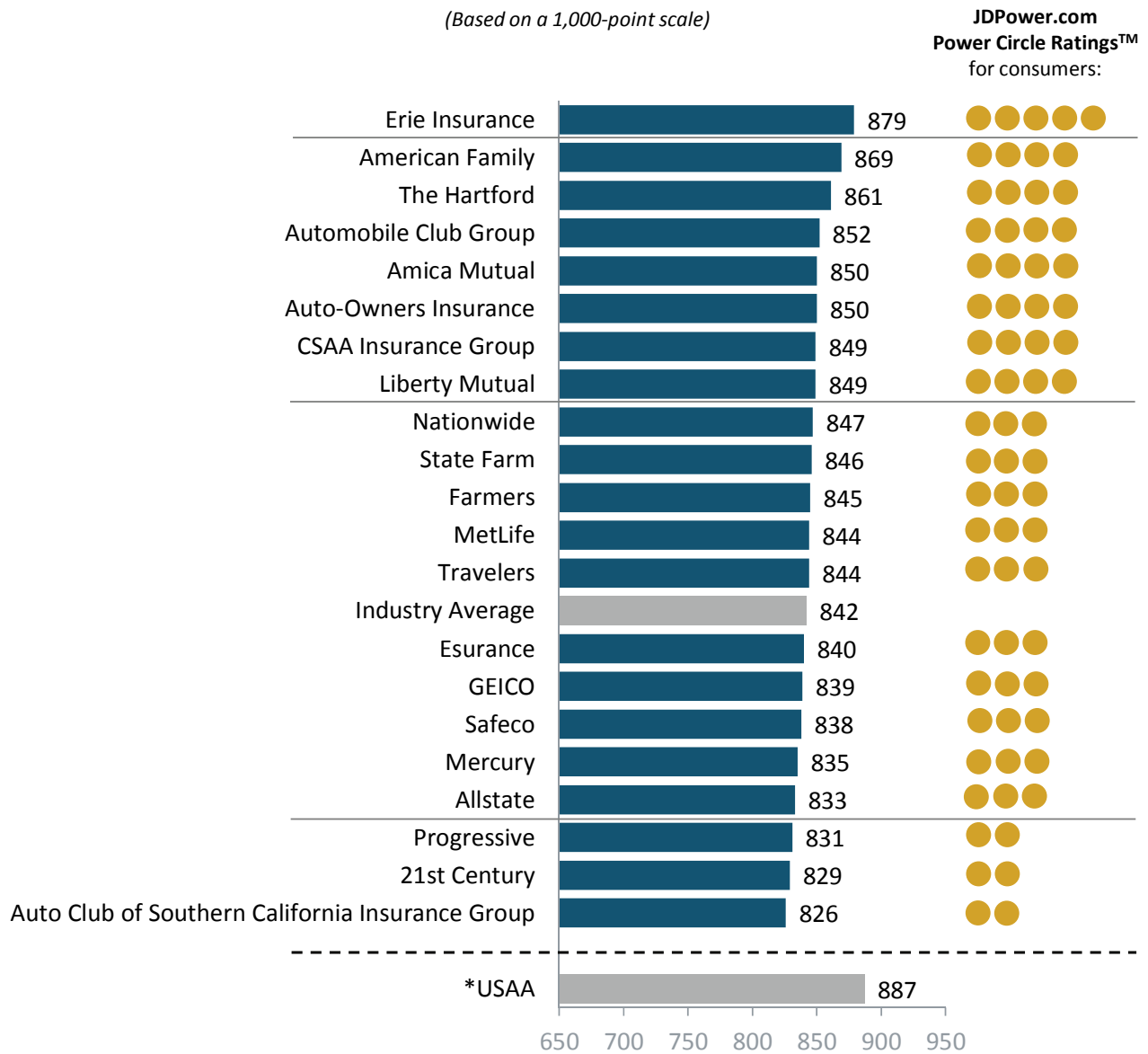


# J.D. Power 2017 U.S. Insurance Shopping Study<sup>SM</sup>

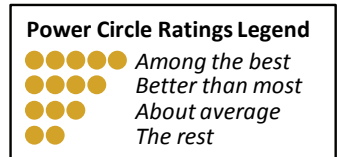
## Customer Satisfaction Index Ranking

(Based on a 1,000-point scale)



\*USAA is an insurance provider open only to U.S. military personnel and their families, and therefore is not included in the rankings. Included in the study but not award-eligible due to not meeting minimum sample requirements are Ameriprise and National General. Nationwide data now includes Allied.

Source: J.D. Power 2017 U.S. Insurance Shopping Study<sup>SM</sup>



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